



## Volunteers Information

Friday 6 - Sunday 8<sup>th</sup> September 2019

Lakes Alive 2019 is a free outdoor arts festival that will take place over three days; opening with a traditional Jacobs Join feast on the Friday night and with festivities on going throughout Kendal until Sunday evening.

Audiences can expect to see performances, sculpture and happenings unfold in unusual and unexpected ways; as such of the presence of volunteers to guide them, to answer questions, to inspire them to take part and be the face of the festival is pivotal role.

As a volunteer you will be the face of the festival – answering questions, giving out information and helping audiences get to where they need to be. In this role you can expect to:

- Be asked when shows are timetabled
- Be asked on best routes to move about the festival
- Look out for Lost children and be the first point of contact with the public
- Make sure the artworks and festival sites are treated with respect
- Host the area you are in, in a way you would like to be hosted on a site.

### **Time Commitment:**

The festival times:

4pm – 11pm Friday 6<sup>th</sup>

9am – 8pm Saturday 7<sup>th</sup>

10am- 8pm Sunday 8<sup>th</sup> of September.

Shifts run in four hour sections (no more than two a day) with refreshments provided at the festival hub, and breaks where you are welcome to go and see as much as you can, or relax with your colleagues.

We ask that you are available for a minimum of 1 x four hour shift over this time frame.

### **Knowledge, Skills and Experience:**

No previous experience of festivals is required but good communications skills, enthusiasm for the arts and a practical approach to problem solving would be beneficial to the role.

We're looking for volunteers who are reliable, pro-active and who work well in a team.

### **Location:**

The festival is based in Central Kendal, though some installations may be located in areas outside of the centre.

**Expenses:** Reimbursement of reasonable out-of-pocket travel costs to Kendal. Refreshments will be provided on site. In addition you will get access to Lake District National Park volunteer's offers and benefits, which can include a car-parking pass and various discounts.

**Support/Training:** Training will be held the week prior to the festival, usually on a week night. We hope to have a social gathering at the beginning of August for everyone to get to know each other and start the festival count down!